



Introduction

In the last 30 years, the population in the east of Singapore has grown rapidly. As the number of people living in residential areas such as Bedok, Simei and Tampines increased, there was a need for a major hospital to cater to the healthcare needs of the approximately 750,000 people living here. The hospital's motto, "Caring For The Community In The East" encapsulates Changi General Hospital's (CGH)'s long-term objective to serve as a healthcare hub in the east.

Vision & Mission

Vision

A Hospital recognised by patients and staff for excellence and compassion in service and care.

Mission

- We are dedicated to improving the health of the community in the east.
- We will accomplish this through cooperation with other caregivers, to provide quality healthcare that is integrated, accessible, affordable and appropriate to the community's needs.
- We value and recognise the contribution of every staff and foster a culture of innovation and lifelong learning.

CGH Core Values

Integrity

We are committed to the highest ethical standards in our conduct.

Compassion

We will empathise with and demonstrate sensitivity to patients and their families and help them to the best of our ability.

Commitment

We share the Mission and Vision of the hospital and will do our part to achieve them.

Teamwork

We will foster a work environment of collaboration and partnership, trust and mutual respect.

Professionalism

We will uphold public trust in the healthcare profession by our conduct, standard of service and quality of medical care.

Openness

We will be receptive to ideas, suggestions and feedback so as to continuously improve and innovate.

Social Responsibility

We will be responsible members of the community in which we live and work.

CARE Values

We will always practice CARE values when delivering care and services to our patients.

C :Consistency and Continuous Improvement
A : Attention to Details
R : Respect for Others
E : Excellence in Medical Care and Service



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